

Original Sheet No. 1  
WN U-4  
Canceling WNU - 3  
Solmar Water System, Inc.

For Commission's Receipt Stamp

Solmar Water System, Inc.  
Mailing Address: P.O. Box 1989, Sequim, WA 98382  
(360) 683-7191  
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WAC 480-80-102

**NAMING RATES FOR**

Water Service

**at**

Sequim, Washington

**and**

**CONTAINING RULES AND REGULATIONS**

**GOVERNING SERVICE**

BY AUTH. OR ORDER OF WASH. UTILITIES & TRANSPORTATION COMM. DOCKET NO. UW-240290

Issued Date: April 30, 2024 Effective Date: June 30, 2024

Issued By: Solmar Water System, Inc.

By: Kate O'Claire Title: President

Address: P.O. Box 1989, Sequim, WA 98382

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### **Legend of Symbols**

The following symbols are applicable to all tariff schedules and rules of the utility. These symbols will be used in the far-right margin on all pages where changes have been made to current tariff.

- D - Discontinued rate, service, regulation, or condition.
- N - New rate service, regulation, condition, or sheet.
- I - A rate increase.
- R - A rate reduction.
- C - Changed condition or regulation.
- K - That material has been transferred **to** another sheet in the tariff. (A footnote is required on the tariff sheet to identify the new sheet number)
- M - That material has been transferred **from** another sheet in the tariff. (A footnote is required on the tariff sheet to identify the former sheet number)
- T - A change in text for clarification.
- O - No change (This symbol is discretionary unless specifically requested by the commission).

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WAC 480-80-102  
WAC 480-80-105

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 4 – Definition of Service**

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase. In the event of such increase, the customer is required to pay the Utility's regularly published rates from the date of increased service or initial use of the service.

Whenever the customer wants to permanently discontinue the use of water, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged and must notify the Utility in writing before any reduction in charge will be made.

**Rule 5 – Disconnection Visit Charge**

When a Utility employee is dispatched (single visit) to disconnect service, that employee must accept payment of a delinquent account and service will not be disconnected. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess over the delinquent amount due and owing. Any excess payment will be credited to the customer's account. If a disconnect visit charge is specified in Schedule X, the Utility may accept payment of the disconnection visit charge at the door or charge it on the customer's next bill. Disconnection visits will only be made following the required notices to the customer. If delinquent account payment is not received, the customer will be disconnected, and the disconnection visit charge will not be applied to the customer.

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**Rule 6 – Reconnection Charge**

When a Utility employee is dispatched to reconnect service to the Utility distribution system, a reconnection charge will apply if specified in **Schedule X**. Such charge is to apply only in cases where service (which includes but is not limited to violations of Rule 17 – Disconnection of Service) has been discontinued.

The Utility will restore service when the cause of discontinuance has been removed or payments of

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all proper charges due from customer have been made. No charge will be made for reconnection of service if the shut-off was made for the convenience of the Utility in making repairs, changes, etc.

**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 7 – Installation of Service Pipes and Meters**

The Utility will construct service connections of a proper size from its distribution mains to the customer's property. The Utility reserves the right to refuse to construct a service connection to any property if the applicant's pipes are not properly constructed and protected.

*'Utility Meter Installation'* – The Utility may meter any flat rate service at its discretion, provided that metered rates are in effect. The Utility's metered service rates will become effective, after the customer has received thirty (30) days' written notice. All meters so placed will be installed and maintained by the Utility without direct retrofit charge to the customer.

*'Customer Request Meter Installation'* – A meter will be installed upon any flat rate service at the request of the customer, provided that metered rates are in effect, only if the actual cost of the meter and installation is paid by the customer. The amount paid will be reimbursed to the customer, by bill credit, by at least ten (10) percent of the meter and installation charge each month until fully repaid. All meters will be installed and maintained by the Utility without future charge to the customer. The charge and conditions for this service are specified in **Schedule 4**.

**Rule 8 – Distribution Main Extension**

*'Utility Allowance'* – Where elevation and construction conditions allow and one or more bona fide potential customer's\* request a main extension, the Utility will construct and pay for the same if the Utility has sufficient capacity available to meet DOH standards of quantity and quality.

*'Customer Prorate Share'* – The cost of main extension, in excess of the estimated customer's revenue for three (3) years (Utility allowance), must be paid by the prospective customer in advance.

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*'Construction Contract'* – No main extension will be considered as coming under this rule where the total cost of the main extension is greater than the estimated customer's revenue for six (6) years. Water main extensions and/or fire hydrants will be installed after contracts have been approved by the Commission pursuant to WACs for special contracts for water utilities and distribution extensions.

\*As defined in WAC 480-110-245

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 9 – Responsibility for, and Maintenance of, Services**

*'Point of Delivery' – The point at which water will be delivered to and received by the customer will be on the property line of the customer's property at a point designated by the Utility.*

The Utility will install its meter or other connection device at the Point of Delivery, except, at its option, the Utility may install its meter at some other agreed point on the property of the customer, provided that in such event the property line will nevertheless be deemed the Point of Delivery.

The customer will assume all responsibility after Point of Delivery for water supplied by the Utility. The Utility will be exempt from all liability for loss or damage caused by leakage or escape of water furnished by the Utility, after water has passed the Point of Delivery. If the customer has an Approved Backflow Prevention Assembly installed, the assembly must be tested annually by a certified Backflow Assembly Tester specialist.

All service pipes and fixtures on the customer's side of the Point of Delivery shall be provided and must be maintained and protected from freezing at the customer's expense. Where there are leaking or defective pipes or fixtures, the water may be turned off at the option of the Utility until properly repaired. The Utility may require any service to be equipped with freeze prevention devices to be used during cold weather conditions instead of permitting water to run continuously from faucets.  
WAC 480-110-445

**Rule 10 – Access to Premises**

The Utility's regularly authorized agents or employees will have access to the premises of the customer at reasonable hours for meter reading, inspection, connection, disconnection, repair or removal of the Utility's property. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available. After properly notifying the customer, the water Utility may discontinue service for refusing to allow access per WAC 480-110-305 and 480-110-355.  
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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 11 – Service Visit Charge**

The customer will pay a Service Visit Charge as specified in **Schedule X** when:

- a. A Utility employee or agent is dispatched to the premise and the condition was caused by or was the responsibility of the customer.
- b. The Utility employee or agent has not had access to read the meter for at least two (2) billing cycles, and the Utility employee or agent is dispatched to access the meter and continues to not have access to the meter. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.
- c. In the event, that any such actions or time required exceed fifteen (15) minutes, the cost to the Company shall be assessed to the Customer. The work performed by the Company shall be billed at the hourly rate as established in **Schedule X** to be charged in 15-minute increments (rounded up) plus any materials. **Charges** shall be billed to the Customer on their next routine bill. Payment shall be due and payable after receipt of invoices.

**Rule 12 – Interruption to Service**

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above.

WAC 480-110-365

**Rule 13 – Bills**

BY AUTH. OR ORDER OF WASH. UTILITIES & TRANSPORTATION COMM. DOCKET NO. UW-240290

All bills shall be paid **bi-monthly** in arrears and are due and payable upon receipt and are considered delinquent no less than twenty (20) days (20 days if mailed from out of state) after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

WAC 480-110-375

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 14 – Late Payment Charge**

Bills are due and payable upon receipt. Bills are considered late twenty (20) days (20 days if mailed from out of state) after the bill mailing date. A Late Payment Charge as specified in **Schedule X** of the unpaid balance shall be added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than twenty (20) days after the dispute has been resolved.

**Rule 15 – Deposits**

The Utility may require a deposit in situations when a customer is unable to establish or maintain credit with the Utility, or where a customer’s service has been disconnected for nonpayment of amounts owed to the Utility as defined by Commission rules.

The deposit will not be more than an average three-twelfths (3/12) of estimated annual billing (for customers billed bi-monthly).

When the Utility collects customer deposits, interest must be paid for each calendar year, at the rate for the one-year Treasury Constant Maturity calculated by the U.S. Treasury and published in the Federal Reserve’s Statistical Release H.15 on January 15 of that year. Interest is computed from the date of deposit to the date of refund or when applied directly to the customer’s account.

The Utility must refund deposits plus accrued interest when there has been satisfactory payment, as defined by Commission rules or upon termination of service, less any amounts due to the Utility by the customer.

In addition, the Utility will comply with all provisions of the Commission’s deposit rules pursuant to WACs for establishing credit and deposits for water utilities.

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**Rule 16 – Responsibility for Delinquent Accounts**

A water Utility must not refuse or discontinue service to an applicant or customer when there are unpaid bills from a prior customer at the same premises unless the Utility believes, based on objective evidence, that the applicant is acting on behalf of the prior customer with the intent to avoid payment.

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A water Utility cannot permanently deny service to an applicant or customer because of a prior obligation to the Utility. A prior obligation is the dollar amount that has been billed to a customer but left unpaid at the time of disconnection of service for nonpayment. WAC 480-110-345

**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 17 – Discontinuance of Service**

The Utility reserves the right to discontinue service to its customers for:

1. Unpaid bills, as provided for in this tariff.
2. Water uses for purposes or properties other than those specified in the customer's application for service.
3. Willful waste of water through improper or defective piping, equipment, or otherwise.
4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
5. Tampering with the Utility's property.
6. Vacating the premises.
7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
8. Refusing to allow access as required in commission Rules.
9. Violating rules, service agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.
10. Use of equipment that detrimentally affects the Utility's service to its other customers.  
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11. Service obtained by fraud.
12. Failure to comply with cross connection control requirements, backflow assembly testing and inspection.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 20 – Account Set-Up Charge**

An account set-up charge as specified in **Schedule X** will be made for each new account, temporary, seasonal reconnection, or change of account responsibility on an existing service. Such charge will be included in the initial billing to the customer. This charge includes the Utility dispatching an employee to establish a base meter reading. An account set-up charge does not apply to:

1. Installation of a new meter.
2. Owners or agents assuming temporary responsibility for service to vacant premises.

**Rule 21 – Non-Sufficient Funds (NSF) Charge**

Non-Sufficient Funds (NSF) check charge as specified in **Schedule X** will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the customer.

**Rule 22 – Water Availability Letter Charge**

Any prospective customer seeking a water availability letter (water availability certificate or analysis) from the Utility must first pay the appropriate charge as specified in **Schedule X**. The water availability letter will include the date issued and the date of expiration. Water availability letters will be valid for no more than one (1) year, or until the expiration of the associated building permit, whichever occurs last.

**Rule 23 – Cross Connection Control**

The customer shall not permit the plumbing on their premises to be connected to any source of water supply other than the Utility's, or to any potential source of contamination, without first obtaining the Utility's written permission and meeting the Utility's cross connection control criteria. The customer shall assure that effective back-flow prevention measures are implemented to ensure continual protection of the water in the public water distribution system. Any back-flow prevention assembly deemed necessary by the Utility to prevent entry of contaminants to the public water system shall be installed at the customer's expense. Cross connection control program is outlined in **Schedule 8**.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 25 - Seasonal Turn Off/On**

The Utility provides a seasonal turn off/on at the customer's request. This seasonal turn off/on charge does not stop monthly billings and charges on the customer's account. This service has an associated charge specified in **Schedule X** per visit. The seasonal turn off/on charge will be added to the customer's next bill.

The company request that the customer be present at the turning on of any service to avoid any water issues. This turn on service is only available for customers that have requested a seasonal turn off. This service will be performed during normal business hours only.

**Rule 26 – Limitations of Liability**

The Utility's liability, if any, for its gross negligence, willful misconduct, or violation of RCW 19.122 is not limited by this tariff. With respect to any other claim or suit by a customer or by any other party, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Utility's liability, if any, shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service, for the period during which the service was affected.

There shall be no liability for consequential or incidental damages. The Utility clearly disclaims all warranties, stated or implied, except those specifically set forth in this tariff, including, but not limited to implied warranties of merchantability and fitness for a particular purpose.

The charge for services rendered under this tariff are expressly based on the limitations of damages and disclaimer of warranties set forth above.

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 27 – Unauthorized Use of Service**

Where service has been disconnected, either through the request of the customer or through action of the Utility, and the service, which includes but is not limited to the saddle, curb stop, piping, meter setter, angle stop, check valve, meter has been locked, authorized service cannot be restored without the Utility first reinitiating service.

If service is restored by the unauthorized removal of the meter setter lock or tampering, the customer receiving the unauthorized service will be charged the current replacement cost of all damages to the Utility's property and service, plus a Service Visit Charge for inspection of damages in accordance with **Rule 11** in this tariff.

In addition, the Utility will charge the customer, receiving unauthorized service, the tariff rate for all service that the Utility estimates was taken plus all of the Utility's costs resulting from the unauthorized use and all applicable fees pursuant to WACs for discontinuing of service for water utilities.

**Rule 28 – Damage and Repairs Charge**

The Utility shall be responsible for maintaining meter boxes and their contents, along with fire hydrants and services on the street side of the Point of Delivery. However, if any customer or a customer's contractor causes damage to meter box, fire hydrant, pipes, mains or other equipment of the Utility's maintained infrastructure, the customer will be responsible for paying the Damage and Repairs Charge as specified in **Schedule X**. See Rule 11.

**Rule 29 –**  
Reserved

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**WATER SERVICE**  
**RULES AND REGULATIONS**

**Rule 30 – Water Leak Procedures**

When the Utility determines that a leak has occurred on the customer's property, the Utility will adjust the customer's original bill after the customer submits a bill from a plumber, contractor, or other evidence that the leak has been repaired. The Utility must re-calculate the customer's bill for the 'relevant time period.' The 'relevant time period' for this adjustment will not exceed two (2) months for any given leak. The customer's bill will be adjusted by:

1. Estimating the customer's 'projected normal usage' charge during the relevant period(s) and calculating this amount according to the usage blocks and usage rate(s) shown on **Schedule 2**.
2. Calculating the 'excess usage' charge during the relevant period using one-half (1/2) the usage blocks and usage rate(s) shown on **Schedule 2**.
3. Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.

*'Projected Normal Usage' – as an estimate of what the customer's water consumption would have been had there been no leak. This estimate will be based on the same period from the prior year.*

*'Excess Usage' – as the actual metered usage minus the projected normal usage.*

Note: The credit described in this Rule is available to a customer only once every twenty-four calendar months.

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**SERVICE AREA**

**Water System List**

County: Clallam

<u>System Name</u>	<u>DOH WFI #</u>
Solmar Water System, Inc.	81315J

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**SCHEDULE NO. 2**  
**METERED RATE SERVICE**

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health's standards of quantity and quality.

**Applicable**

Applicable to each customer served by the Utility on a metered basis.

**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service.

All metered rate service base rate(s) have zero allowance for the water usage.  
Base rate charge(s) and water usage block(s) are modified by the meter size factor.

Usage rates for each block are shown per 100 cubic feet (cu.ft.).  
Billing for any block shall be calculated on a per cubic foot amount used and based on the usage rate charge of that block.

**Monthly Charges**

Each connection or customer.

Meter Size	Meter Size Factor	Base Rate	1 <sup>st</sup> Block (cu.ft.)	1 <sup>st</sup> Usage Rate	2 <sup>nd</sup> Block (cu.ft.)	2 <sup>nd</sup> Usage Rate	3 <sup>rd</sup> Block (cu.ft.)	3 <sup>rd</sup> Usage Rate
¾-inch	1.00	\$25.50	0 – 1000	\$1.65	1,001 – 2,000	\$2.10	Over 2,000	\$2.40
1 ½-inch	3.33	\$84.90	0 – 3,330	\$1.65	3,331 – 6,660	\$2.10	Over 6,660	\$2.40
3-inch	10.00	\$1,200	0 – 10,000	\$1.65	10,001 – 20,000	\$2.10	Over 20,000	\$2.40

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**SCHEDULE NO. 3**  
**READY-TO-SERVE (RTS) SERVICE**

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility’s option and capability to maintain Department of Health’s standards of quantity and quality.

**Applicable**

To any property owner who has completed and signed a Water Service Application, paid all applicable fees required for meter service connection, and had Water Service Application accepted in writing by the Utility; and for whom the Utility has installed the direct connection from the water system to the applicant’s property line. Applicable to any customer, where meters have not yet been installed.

This class of service is considered temporary.

**Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. At the time water service begins, the customer shall be transferred to Schedule 2, Metered Service.

The Ready-to-Serve charge may be discontinued upon receiving written request from the customer or for non-payment of the Ready-to-Serve charge. Termination of the charge will allow the Utility to remove the service line and/or connection. This disconnection or removal will allow the Utility to make that available service capacity to supply other connections on the water system.

After a service line and/or connection has been removed for discontinued service, future service to the property will require a new application for service, payment of service connection charges, and will be subject to the availability of service capacity at such time as the future application for service is made.

**Monthly Charge**

**Rate**

Each connection or customer (single connection).

\$25.50

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**SCHEDULE NO. 4**  
**SERVICE CONNECTION CHARGE**

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility’s option and capability to maintain Department of Health’s standards of quantity and quality.

**Applicable**

Applies to all new applicants for properties not currently served and within the Commission Service Area (as defined in the tariff) for the Utility only when surplus system capacity is available, and a direct connection can be made to an existing main that has adequate hydraulic capacity.

**Conditions**

1. A charge will be made the first time a customer's service pipe, 3/4-inch or smaller, is connected from the Utility's main to the customer’s property line. This charge does not include the cost of a service meter, or its installation. A service meter will be furnished, installed, and maintained by the Utility without direct cost to the customer.
2. The Utility owns and maintains all materials involved in making a service connection.
3. The service connection charge must be paid before the water is turned on.
4. In addition, when it is necessary to cross an existing road (by boring or cutting) the cost of the crossing and road permit fees or other charges, will be in addition to the Service Connection Charge.
5. Service meter will be placed in a suitable meter box located at the customer’s property line, except when this is not practicable. The service meter will be installed upon the customer’s premises in some convenient location approved by the Utility where the service meter, will at all times, be accessible for reading, inspection, and testing. (See Rule 9 & 10)
6. Service Connections will be installed within thirty (30) days from payment, unless prior arrangements in writing are agreed upon by both the customer and the Utility. At the time the service connection is installed, the customer shall be transferred to Schedule 3, Ready to Serve.
7. Any Service Connection larger than 3/4-inch service requires a ‘Labor and Material Contract.’

**Connection Charge**

**One-Time Rate**

Service Connection Charge (3/4-inch service setting or smaller)

\$2,100.00

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**SCHEDULE NO. 5**

**Reserved for Future Use**

**Availability**

This schedule is available in all Water Service Areas served by the Utility and at the Utility's option and capability to maintain Department of Health's standards of quantity and quality.

**Applicable**

**Conditions**

**Charge**

3/4-inch service or smaller

**Rate**

\$PPP.PP

**SCHEDULE NO. 6**

**Reserved for Future Use**

**SCHEDULE NO. 7**

**Reserved for Future Use**

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Solmar Water System, Inc.

For Commission's Receipt Stamp

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**SCHEDULE NO. 8**  
**CROSS CONNECTION CONTROL** (cont'd)

**Conditions**

**Non-Response Options:**

- a. Site Visit letter/appointment for on-site review of cross connection potential, followed by a Site Visit for determination of cross connection potential as defined in WAC 246-290-490. The customer will be assessed the charges set forth in the rate section above.
  - b. Installation of Approved Backflow Prevention Assembly at customer's expense or as set forth in the rate section above.
  - c. Notice of disconnection of service per WAC 480-110-355 (3)(a).
3. An on-site inspection is required for every customer meeting any criteria of WAC 246-290-490 (4) (b) Table 9. The customer will be assessed the appropriate charges set forth above.
  4. If a cross connection is detected or is reported by the customer, then the Utility will determine the appropriate remedy and notify the customer of the remedy, options, and dates for compliance. If an Approved Backflow Prevention Assembly is required, the Utility will determine the type of Approved Backflow Prevention Assembly that must be installed, and must provide the customer with a date by which the device must be installed. Installation will be the customer's responsibility and sole expense. The customer may choose to have the Approved Backflow Prevention Assembly installed through any contractor acceptable to the Utility. If the customer does not install the appropriate Approved Backflow Prevention Assembly within thirty (30) days of notification, the Utility may take appropriate action to correct. This may include the Utility installing an Approved Backflow Prevention Assembly at customer's expense, if tariffed or may result in the Utility providing a notice of disconnection of service by the date specified in the notice. The Approved Backflow Prevention Assembly will be installed on a customer's side of the service connection.
  5. BY AUTH. OR ORDER OF WASH. UTILITIES & TRANSPORTATION COMM. DOCKET NO. UW-240290  
The Utility shall ensure that personnel, including at least one person certified as a cross-connection control specialist, are provided to develop, and implement the cross-connection control program.

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Issued Date: April 30, 2024

Effective Date: June 30, 2024

Issued By: Solmar Water System, Inc.

By: Kate O'Claire

Title: President

Original Sheet No. 29  
WN U-4

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For Commission's Receipt Stamp

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**SCHEDULE NO. 8**  
**CROSS CONNECTION CONTROL** (cont'd)

**Conditions**

- 6. If the customer has an Approved Backflow Prevention Assembly installed, the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility, and the customer may choose from any such BAT specialist on the Utility's list. The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty (30) days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC 480-110-355 (3)(a). If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect customer's service.
- 7. No less often than every three years, the Utility shall re-survey its customers concerning the existence of cross connections. If the customer does not respond to the initial survey, a second survey will be sent. If the customer does not respond to the second survey, then non-response options listed in paragraph 2 will apply.
- 8. For each customer meeting any criteria of WAC 246-290-490 (4)(b) Table 9, no less than every three years, the Utility shall conduct a site visit, premises inspection, and shall assess the customer the charges set forth in the rate section above.
- 9. When necessary, the Utility will provide notices of disconnection as required in WAC 480-110-355 (3)(a).
- 10. If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as described in **Rule 6** of this tariff.
- 11. The Utility may immediately shut off water service if a public health emergency exists, including when a backflow is occurring, or an unprotected cross-connection with sewage or an unapproved water source exists.

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